

County Buildings
Wellington Square
AYR KA7 1DR
Tel No: 01292 612436

29 May 2019

**To: Councillors Clark (Chair), Brennan-Whitefield, A. Campbell,
I. Campbell, Cullen, Hunter, McCabe and Pollock**

All other Elected Members for information only

Dear Councillor

SERVICE AND PERFORMANCE PANEL

You are requested to attend a meeting of the above Panel to be held in the **County Hall, County Buildings, Wellington Square, Ayr on Tuesday, 4 June 2019 at 10.00 a.m.** for the purpose of considering the undernoted business.

Yours sincerely

CATRIONA CAVES
Head of Regulatory Services

B U S I N E S S

1. Declarations of Interest.
2. Minutes of previous meeting of 16 April 2019 ([copy herewith](#)).
3. Action Log and Work Programme ([copy herewith](#)).
4. South Ayrshire Performs – ‘Our People, Our Place – Council Plan 2018-22’ – 2018/19 Performance Report (Strategic Priorities 1-3) – Submit report by the Depute Chief Executive and Director – People ([copy herewith](#)).
5. Annual Performance Report - Information and Advice Hub - Submit report by the Head of Employee and Customer Services ([copy herewith](#)).
6. Complaints – Scrutiny Update – Period: 1 October 2018 to 31 March 2019 – Submit report by the Head of Regulatory Services ([copy herewith](#)).

For more information on any of the items on this agenda, please telephone Andrew Gibson, Committee Services on 01292 612436, Wellington Square, Ayr or e-mail: andrew.gibson@south-ayrshire.gov.uk www.south-ayrshire.gov.uk