

SERVICE AND PERFORMANCE PANEL.

Minutes of meeting in County Buildings, Wellington Square, Ayr,
on 16 April 2019 at 10.00 a.m.

Present: Councillors Alec Clark (Chair), Andy Campbell, Hugh Hunter, Derek McCabe and Bob Pollock.

Apologies: Councillors Laura Brennan-Whitefield, Iain Campbell and Chis Cullen.

Attending: M. Baker, Service Lead – Corporate Planning and Improvement; W. Carlaw, Service Lead - Democratic Governance; W. McClean, Head of Community Health and Care Services; and A. Gibson, Committee Services Officer.

1. Declarations of Interest.

There were no declarations of interest by Members in terms of Council Standing Order No. 17 and the Councillors' Code of Conduct.

2. Minutes of previous meetings.

The minutes of 5 February 2019 ([issued](#)) were submitted and approved.

3. Action Log and Work Programme.

There was submitted and noted an update of the Action Log and Work Programme ([issued](#)) for this Panel.

With reference to the Action Log and that item entitled "Local Government Benchmarking Framework 2017/18 with regard to children looked after" and following further discussion thereon, including the high costs involved and the position of this Council providing places to children from other local authority areas, the Panel agreed that a detailed Briefing Note be provided to Members on this matter.

4. Overview of Care Inspectorate Reports.

There was submitted a report ([issued](#)) of 26 March 2019 by the Director of Health and Social Care advising of the latest Care Inspectorate grades for Local Authority provided services from Inspections undertaken up to 21 March 2019.

The Head of Community Health and Care Services summarised the contents of the report including the requirement arising from the Inspection of South Lodge Care Home, Ayr.

Issues raised relating to South Lodge Care Home, Ayr:-

- A Member of the Panel asked, following the inspection of South Lodge Care Home on 19 February 2019, when a revised action plan would be made available. The Head of Community Health and Care Services advised that a report with a revised action plan was currently being drafted and would be made available at a meeting of this Council's Leadership Panel in the near future.
- A Member of the Panel advised that he had visited South Lodge and enquired why it had taken so long for changes to be made and implemented. The Head of Community Health and Care Services advised that a new Manager had been appointed and that it would take time to understand and address issues but that much improvement had already been made. The Panel also noted that there had been improvements from the last inspection. The Panel discussed the refurbishment at the Care Home, the motivation of staff and the appropriate level of investment that would be required.
- Having noted the importance of management and leadership, it was noted that a programme of development and training had been established for Managers of this establishment and others.
- A Member of the Panel indicated that he also had visited South Lodge Care Home and was impressed with the recent changes and that staff had shown passion in their work and the care shown by staff to residents.

Other Issue raised:-

- A Member of the Panel expressed concern about the future of Overmills Day Care. The Head of Community Health and Care Services advised that no detailed response on this matter could be given at present but that once any update was available this would be reported to Members.

Having noted the importance of staff having pride in their work, leadership and good management, the Panel

Decided: to note the latest Care Inspectorate grades for Local Authority Services.

The meeting ended at 10.25 a.m.