

County Buildings
Wellington Square
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12 August 2020

**To: Councillors Clark (Chair), Brennan-Whitefield, A. Campbell,
I. Campbell, Cullen, Hunter, McCabe and Pollock**

All other Elected Members for information only

Dear Councillor

SERVICE AND PERFORMANCE PANEL

You are requested to participate in the above Panel to be held on **Wednesday, 19 August 2020 at 10.00 a.m.** for the purpose of considering the undernoted business.

Due to COVID-19 restrictions and in line with government guidance, the meeting will be conducted remotely with only the Members of the Panel and relevant officers having access to the meeting.

Yours sincerely

CATRIONA CAVES
Head of Legal, HR and Regulatory Services

B U S I N E S S

1. Declarations of Interest.
2. Minutes of previous meeting of 10 March 2020 ([copy herewith](#)).
3. Action Log and Work Programme ([copy herewith](#)).
4. South Ayrshire Performs - Performance Management Framework - Submit report by the Assistant Director - People ([copy herewith](#)).
- 5./

5. Complaints – Scrutiny Update - Period: 1 October 2019 to 31 March 2020 – Submit report by the Head of Legal, HR and Regulatory Services ([copy herewith](#)).
6. Review of Residential Services for Older People - Submit report by the Head of Community Health and Care Services ([copy herewith](#)).

For more information on any of the items on this agenda, please telephone Andrew Gibson, Committee Services on 01292 612436, Wellington Square, Ayr or
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