

SERVICE AND PERFORMANCE PANEL.

Minutes of meeting in County Buildings, Wellington Square, Ayr,
on 27th September 2016 at 10.00 a.m.

Present: Councillors Kirsty Darwent (Chair), Andy Campbell, Peter Convery, Hugh Hunter, Mary Kilpatrick, Nan McFarlane and Brian McGinley.

Apology: Councillor John Wallace.

Attending: T. Eltringham, Director of Health and Social Care; M. Baker, Head of Policy and Performance; W. Carlaw, Democratic and Governance Manager; W. Gray, Senior Manager (Planning and Performance); and A. Gibson, Committee Services Officer.

1. Declarations of Interest.

With regard to item 4 on the agenda, entitled "Health and Social Care Partnership Annual Performance Report" Councillor Hunter advised that he was a Member of the Ayrshire and Arran Health Board and Councillor McGinley advised that he was the Chair of the Integration Joint Board's Audit and Performance Committee and as they did not perceive there was a conflict of interest, they would not leave the room when this item was being considered and would take part in discussions on this matter.

2. Minutes of previous meetings.

The minutes of 30th August 2016 ([issued](#)) were submitted and approved.

3. Action Log and Work Programme.

There was submitted an update of the Action Log and Work Programme for this Panel ([issued](#)).

The Panel agreed that it was important to mark entries in the Action Log if they were not on track for completion by the agreed date. The Panel further agreed that the position of the external funding officer post, which had previously been reported to this Panel under the item relating to the Service Review of Grants be reported to Members by way of a Briefing Note.

Decided: with regard to:-

- (1) the Action Log, to note various updates; and
- (2) the Work Programme, to note the current position.

4. Health and Social Care Partnership Annual Performance Report 2015/16.

There was submitted a report ([issued](#)) of 21st September 2016 by the Director of Health and Social Care to allow the Panel to identify matters that it would wish the Integration Joint Board to consider in its deliberations of the draft Annual Performance Report for the Health and Social Care Partnership (HSCP) for 2015/16.

The Director of Health and Social Care and the Senior Manager (Planning and Performance) gave an introduction to the draft report and advised

- (1) that this was the first annual report produced by the Health and Social Care Partnership and was seen as a “work in progress”;
- (2) that a significant amount of time had been spent in South Ayrshire in establishing the mechanics of the Integration Joint Board Committee setup and a number of Committees had been established;
- (3) that any feedback from this Panel on the draft report would be reported to the Audit and Performance Committee of the Integration Joint Board;
- (4) that there had been a budget underspend at the end of 2015/16 but that monies had been earmarked to be carried forward to this financial year;
- (5) that there were areas that required to be addressed such as financial reporting and capacity; the issue of capacity was currently being raised through the Integration Joint Board;
- (6) that an area of success had been the setting up of Locality Groups;
- (7) that there was currently a review of Care at Home being undertaken in South Ayrshire; and
- (8) that it was proposed that a programme of service reviews would be considered by the Integration Joint Board.

Various Members of the Panel raised issues relating to the Report, as follows:-

- (a) that although the Integrated Care Fund 2015/16 had allocated resources to a number of Projects, it would be helpful if it was outlined in the report what the outcomes had been of these allocations. In response, it was noted that achievements had been reported in Appendix 3 of the report;
- (b) that although at a recent Locality meeting in Prestwick it had been reported that the issue of capacity had been raised as a problem, there had been significant development with issues being looked at in a number of areas;
- (c) that although there was an underspend of £634,000, it was recognised that it was difficult to balance the budget. In response, it was reported that there had been difficulties in projection planning, that there was a requirement to streamline systems and to improve capacity;
- (d) the issue of the two budgets from the Council and the Health Board merging to make one joint budget. It was reported that the concerning issue here was the management of an efficiency agenda;

- (e) concern relating to looked after children and was this a capacity issue. It was acknowledged that there was a problem in this area and that there was a gap in the ability to provide early support and there was a need to support people more at times of crisis. It was noted that there was early intervention but not as rapid as would be desired and it was agreed that a report be presented to this Panel at a later date on this matter;
- (f) that East and North Ayrshire HSCPs had been given lead responsibility for various services and that the South Ayrshire HSCP was the Lead Partnership in a number of areas including Allied Health Professionals, Continence, Technology Enabled Care and Joint Equipment;
- (g) the role VASA played in the South Ayrshire HSCP and the financial resources that were provided to them. It was reported that the Report would be amended to provide outcome based information on the activities that VASA manages on behalf of the Partnership with funding from the Integrated Care Fund;
- (h) that with regard to Medicine Management, 1 Project being a success following funding from the Integrated Care Fund 2015/16, data should be made available to support the claims of success. It was agreed that the Report be amended to provide data on projects of this type;
- (i) that there were challenges that needed to be faced in that there was a requirement to keep services going with the move to a preventative strategy with less money to spend, the need for realistic milestones to be built in, the need to be ambitious but realistic at the same time and the need to prioritise work that required to be undertaken, the need for carers to feel wanted and supported, the need for co-location with the Police to manage interventions and the need for inspections, particularly in relation to children. In response, it was noted that it was important to work closely with Police Scotland and that more work required to be done with carers;
- (j) following a question from a member of the Panel, that the Director of Health and Social Care would clarify to Members the proportion of budget spent in South Ayrshire towards alcohol and drug misuse;
- (k) following a question from a member of the Panel, that Councillors would benefit from a Members Briefing on New Carers Legislation;
- (l) that dementia was seen as an increasing issue and that staff should be given appropriate training to deal with it;
- (m) that the data provided for emergency bed day rates was out of date and that discussions are on-going with the Government's Information Services Division to secure the provision of more up to date data;
- (n) that the National Performance Indicator for "looked after children education attainment" should include figures for Level 5 attainments; and
- (o) that with regard to the percentage reduction in the performance indicator for staff who said they would recommend their workplace as a good place to work, it was noted that this was a concern but that this may be due to the setting up of the Health and Social Care Partnership and the level of uncertainty that was evident at that time.

Decided: to agree that the above comments should be taken on board by the Integration Joint Board in its deliberations of the Health and Social Care Partnership Annual Performance Report for 2015/16.

The meeting ended at 11.35 a.m.