

County Buildings
Wellington Square
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Tel No: 01292 612436

2nd November 2016

**To: Councillors Darwent, A. Campbell, Convery, Hunter,
Kilpatrick, McFarlane, McGinley and Wallace
All other Elected Members for information only**

Dear Councillor

SERVICE AND PERFORMANCE PANEL

You are requested to attend a meeting of the above Panel to be held in the County Hall, County Buildings, Wellington Square, Ayr on Tuesday, 8th November 2016 at 10.00 a.m. for the purpose of considering the undernoted business.

Yours sincerely

VALERIE ANDREWS
Executive Director – Resources, Governance and Organisation

B U S I N E S S

1. Declarations of Interest.
2. Minutes of previous meeting of 27th September 2016 ([copy herewith](#)).
3. Action Log and Work Programme ([copy herewith](#)).
4. Service and Improvement Plans – Six Month Performance Update to 30th September 2016 – Submit report by the Head of Policy and Performance ([copy herewith](#)).
5. Employee Engagement Survey and Focus Groups – Submit report by the Head of Employee and Customer Services ([copy herewith](#)).
6. Payroll, HR Business and Resourcing Service Review – Interim Report – Submit report by the Head of Employee and Customer Services ([copy herewith](#)).
7. Planning Performance Framework 2015-16 - Submit report by the Head of Enterprise, Development and Leisure ([copy herewith](#)).

For more information on any of the items on this agenda, please telephone Andrew Gibson, Committee Services on 01292 612436, Wellington Square, Ayr or
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